



CHCB Public Meeting Minutes
October 13, 2025
6:00-8:00 PM In Person, Gladys McCoy
Building Rm 850

Health Center Purpose: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.

Board Members:

Tamia Deary (she/they) – Chair

Darrell Wade (he/him)- Vice Chair

Susana Mendoza (she/her) - Secretary

Brandi Velasquez (she/her/ella) – Member at Large

Dani Slyman (she/her) - Member at Large

Brenda Chambers (she/her) - Board Member

Monique Johnson (she/her) - Board Member

Kerry Hoeschen (she/her) – Board Member

Anirudh Padmala (he/him)- Interim Executive Director (Ex Officio)

Board Members Excused/Absent:

Call to Order / Welcome <i>Tamia Deary, CHCB Chair</i>	Meeting called to order at 6:05pm. We <u>do have a quorum</u> with 5 members present Interpreters : Victor and Felipe ● Agenda reviewed and adjusted ● The executive session moved to the front due to legal counsel availability and at the request of the Chair. ● Public attendance welcomed; questions and comments limited to board members and invited presenters			
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Minutes Review - VOTE REQUIRED <i>Tamia Deary, CHCB Chair</i>	September 8, 2025 Public Meeting Minutes Edits/Comments: No edits	<i>Motion to approve: Dani</i> <i>Second: Monique</i> Yays: 6 Nays: 0 Abstain: Decision: Approved		
New Board Member Election - VOTE REQUIRED <i>Bee Velasquez, Nominating Committee Chair</i>	Board did not vote on this item	<i>Motion to approve Kallie:</i> <i>Second:</i> Yays: Nays: Abstain: Decision: <i>Motion to approve John:</i> <i>Second:</i> Yays: Nays: 0 Abstain: 0 Decision:		

Vacancy Report Erin Murphy, Health Department HR Deputy Director	Vacancy Report to be added as a consent agenda item at the next meeting	Moving to next meeting		
Q2 Incidents and Complaints Kimmy Hicks, Project Manager	Key Notes: - Total visits : 43,429 - Total incidents: 66 - Top incident types: Medication/fluid events (vaccine date range issue) - Suicidal ideation/behavioral events - Lab/division of care incidents - Patient feedback: 28 submitted forms - By category: dental, medical, pharmacy - Top feedback reasons: accessibility, attitude/courtesy, care/treatment, communication - Data also reviewed by interpretation complaints, race/ethnicity, age, sex, program area and site.			
Operational Job Savings Daniel Martinez Tovar, Interim Deputy Chief Operations Officer	Key Notes: Operational savings report prioritized before other reports - Dental clinic being charged for interpretation services that should be saved by Care Oregon - Escalation led to review by dental leadership and operational excellence specialist Olivia Stottman - Discovered Ipads not setup to bill insurers for interpretation, leading to health center absorbing unnecessary costs - In person interpreter vendors were billing the dental program incorrectly - System wide review found similar issues in primary care - Workflow and contract revisions, plus IT fixes, enabled direct insurer billing for interpretation, except for uninsured patients - Achieved approximately \$2,000,000 in reimbursement			

	- History: - Operational Changes: A new comprehensive reconciliation workflow was implemented. - Ongoing Support: We are reviewing contracts and supporting adherence with vendors, as well as reconciling billing errors that have led us to utilize			
Monthly Financial Report <i>Hasan Bader, Finance Manager</i>	Hasan Badar presented on the monthly financials available in October 2025 Report Highlights include: - Net Position: \$2.9 Million ahead, attributed to timing of invoices and late state payment - A large payment from the state was received late so this means we have a larger savings than usual. - The largest expense is personal expense. 12.8% increase from July and August 72% the largest visits coming from Care Oregon - Tracked by COO and Trillium - By August: 16.7% of fiscal year completed - Revenue received: 15% of budget (\$53.2 M out of \$217M) - Exededitures: 14% of the budget - Self-pay/client fee collections: \$27k (July), \$23.5k (August) - No budget modifications/adjustments processed for FY26			
Executive Director Strategic Updates <i>Anirudh Padmala, Interim Executive Director</i>	Key Notes: - HRSA Board Composition Compliance in effect due to pending board member approvals (expected to be temporary) - Immunization Quality Improvement Project: - Multi-year effort begun in 2022, now entering third phase - Reduced incidents and patient risk - Next phase to focus on continuous quality improvement - Mid County Capital Evaluation: - Evaluation work started in August, including staff feedback surveys focused on services and community partnership - Next Steps: Additional surveys for dental and primary care, plus focus groups			

Board Discussion (Closed Executive Session) <i>Tamia Deary, CHCB</i> <i>Chair</i>	Board leaves to break out room for Closed Executive Session	<i>Motion to enter executive Session - Dani</i> <i>First:</i> <i>Second:</i> <i>Monique</i> Yays:5 Nays: Abstain: <i>Decision:</i> <i>Approved</i>		
		<i>Motion to leave Executive Session</i> <i>approve:</i> <i>Second:</i> Yays: Nays: Abstain: <i>Decision:</i> <i>Approved</i>		

Topic	Next Steps & Action Items: • Treasurer succession plan vote outcome pending and tabled for future resolution • Vacancy report to appear as consent agenda item next month • Ongoing reconciliation and vendor review for laundry services • Continue progress on HRSA compliance, immunization project, and Mid County capital evaluation • Appreciation for board member patience and flexibility amid technical/connectivity challenges			
Meeting Adjourns	8:08 PM			

Signed: Susana Mendoza /s/ **Date:** 11/10/25

Susana Mendoza, Secretary

Signed: Tamia Deary /s/ **Date:** 11/10/25

Tamia Deary, Board Chair

Scribe: // Email: /Gina Hale:gina.hale@multco.us

Minutes approved, virtually, at the November 10, 2025 CHCB Public Meeting