



CHCB Public Meeting Minutes November 10, 2025 6:00-8:00 PM via Zoom

Health Center Purpose: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.

Board Members:

Tamia Deary (she/they) – Chair

Darrell Wade (he/him)- Vice Chair

Susana Mendoza (she/her) - Secretary

Brandi Velasquez (she/her/ella) – Member at Large

Dani Slyman (she/her) - Member at Large

Brenda Chambers (she/her) - Board Member

Monique Johnson (she/her) - Board Member

Anirudh Padmala (he/him)- Interim Executive Director (Ex Officio)

Board Members Excused/Absent: Dani Slyman

<p>Call to Order / Welcome <i>Tamia Deary, CHCB Chair</i></p>	<p>Meeting called to order at 6:08pm. We <u>do have a quorum</u> with 5 members present Interpreters : Victor and Rosie Darrell joined at 6:23pm</p>			
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<p>Consent Agenda - VOTE REQUIRED <i>Tamia Deary, CHCB Chair</i></p> <p>Minutes Review - VOTE REQUIRED <i>Tamia Deary, CHCB Chair</i></p>	<ul style="list-style-type: none"> Board Committee Updates Vacancy Report <ul style="list-style-type: none"> October 13, 2025 Public Meeting Minutes Edits/Comments: <ul style="list-style-type: none"> Addition : include scribe name at the end of minutes (<i>if not already included</i>) No further edits 	<p>Motion to approve: Brenda Second: Monique Yays: 5 Nays: 0 Abstain: Decision: Approved</p> <p><i>**all members present voted unanimously yes</i></p>		
<p>Treasurer Succession Plan Approval - VOTE REQUIRED <i>Tamia Deary, CHCB Chair</i></p>	<p>Treasurer transition: Bee Velasquez to become treasurer replacing Darrell Wade Susana remains as secretary</p>	<p>Motion to approve: Brenda Second: Susana Yays: 5 Nays: 0 Abstain:0 Decision: Approved</p> <p><i>**all members present voted unanimously yes</i></p>		

<p>Executive Officer Election Slate of Candidates - <i>Tamia Deary, CHCB Chair</i></p>	<p>Nominating Committee presented recommendations for 2026-2027 term</p> <ul style="list-style-type: none"> ○ Positions: Chair, Secretary, 1 member at large ○ Slate:Chair-Dani Slyman, Secretary-Monique Johnson, Member at large-Open (Brenda declined) ○ Brenda and Dani running for Chair,no candidate member at large ○ Self-nomination invited; none submitted ○ Election scheduled for December public meeting 			
<p>New Board Member Election - VOTE REQUIRED <i>Bee Velasquez, Nominating Committee Chair</i></p>	<p>New Board member vote</p> <ul style="list-style-type: none"> ● Candidate: Patrick Thomas (community member nominee, Health Services Center) <ul style="list-style-type: none"> ○ Interest: Aging, mental health,health access, equity/diversity, art therapy ○ Belief: Health care is a human right <p>Discussion:</p> <ul style="list-style-type: none"> ● Patrick's enthusiasm and commitment noted <ul style="list-style-type: none"> ○ Reminder to increase clinic diversity on the board ○ Motion to approve Patrick as a board-Approved 	<p>Motion to approve: Brenda Second: Tamia Yays: 6 Nays: 0 Abstain: 0 Decision: Approved</p> <p><i>**all members present voted unanimously yes</i></p>		

Q2 Patient

Surveys

*Brieshon
D'Agostini, Quality
& Compliance
Officer*

Highlights Include:

- Patient Portal (Mychart): Slight increase above national benchmark
- Demographic Scores: Asian and Cantonese-speaking patients scores improving, Approaching overall averages
- Appointment wait: 6.6% below national benchmark; ongoing focus area
- By service Line:
 - Primary care: Overall satisfaction up 2.5% over 3 years; appointment wait improving over 7 quarters; slight dip in test result communication
 - Dental: Quality of care and provider courtesy increasing; appointment wait decreasing, below benchmark
 - Integrated Behavioral Health: Overall satisfaction up 4% over 3 quarters; reception courtesy up 4-7%
 - Pharmacy: 100% satisfaction for prescription readiness for 4 consecutive quarters (20% increase over 3 years); consistently meets or exceeds benchmarks
 - Visuals provided for satisfaction and appointment wait time benchmarks
 - Quality improvement:
 - Focus on patient access and wait times
 - Convenient care pilot at Northeast and Rockwood clinics (data forthcoming)
 - Questions: Request for number of survey participants (to be shared later)
 - Praise for pharmacy performance

Monthly Financial Report

*Hasan Bader,
Finance Manager*

Hasan Badar presented on the monthly financials available in September Report

Highlights include:

- First quarter FY Summary (Sept):
 - Revenue:\$51.8M (24% of annual)
 - Expenditure: \$47.34M (22% of annual)
 - Net: \$4.5 Surplus
 - Primary Care (330) Grant: 18% collected (reflects two month due to billing lag)
 - No ARPA/COVID-19 funds remaining
 - Quality & Incentive Payments: 26% of annual collected
 - Health Center Fees: 24% collected
 - Self-Pay Client Fees: 14% collected
 - Personnel: 22% of budget (lower due to vacancies)
 - Contractual Services: 25% (on target)
 - Materials/Services & internal Services: below 25%
 - Program Income: Billable service average- \$7m/Month; self pay \$26-27k/month

 - Internal Services: 20% of budget used; fleet services noted for higher expenditure (\$95k budgeted)
 - Budget Modifications: None processed in first quarter
 - Business Dashboard: Payer Mix (Primary Care): Care Oregon: 60-69%, New Highest: 8%, Self-Pay 4-5%
 - CCO Assignments & Engagement: Care Oregon:-48,000 assigned, 60-62% engagement
 - Discussion/Questions: Primary care grant at 20% (normal due to billing cycle)
 - Fleet services expenditure addressed
 - No significant outliers or concerns;visit numbers to be tracked in next report

NACHC CHI & Expo Takeaways
Board Members

Conference & Board member Experiences:

- Attendees gained valuable insights on data sharing, supporting HRSA, and maximizing limited resources in health care.
- Importance of inviting HRSA staff to health center visits, including virtual options due to travel constraints.
- Emphasis on collecting and sharing patient stories to communicate impact.
- Board boot camp is highly recommended for all board members for development and support.
- Sessions attended included: Board governance and federal policy update from HRSA.
- AI Integration in patient experience and data collection.
- Direct engagement with HRSA partners provided clarity on policy changes and federal expectations.
- Positive networking and camaraderie among board members, with special mention of themed social events like 80s night.
- Strong encouragement for all board members to attend future board members to attend future board development activities and conferences

Board Member Recognition & Advocacy

- Shoutout to Dani for making valuable connections at conferences and Brenda for fostering team spirit at social events
- Kudos to Susana Mendoza for self advocacy in securing interpreters for full participation at conferences. Interpreters Victor and Felipe provided exceptional support, setting a high standard compared to on-site options.
- The board's unique structure as a public entity partnership is highlighted; only 10% of community health center boards are partnerships, the rest are consumer majority boards.
- Importance of connecting with consumer majority boards nationally to share learnings of best practices.

Strategic Updates & Achievements

- Update on Fernhill postponed to December for full context with Dani Present.
- Focus on aligning board activities with strategic priorities and elevating the impact of board work.
- Workforce development celebrated

Executive Director Strategic Updates

Anirudh Padmala, Interim Executive Director

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- Update on Fernhill postponed to December for full context with Dani present.
- Focus on aligning board activities with strategic priorities and elevating the impact of board work.
- Workforce development celebrated:
- Pharmacy Technician workforce development program graduates: Alan Isaias, Carlos Armiento, Nicole Mongrain.
- The dental program received the 2025 John McFarlane leadership award for promoting oral health for underserved populations.
- Strategic plan for next three fiscal years being operationalized:
 - KPIs under refinement.
 - Projects mapped to strategic priorities for effective tracking and support.
 - Capital Projects & Community Engagement:
 - Mid-County capital evaluation project in progress:
 - Staff surveys showed strong support; results to be shared with all role groups (primary care, dental, pharmacy).
 - Next step: organizing community and patient focus groups.
 - Ongoing efforts to improve relationships with public entity partners.
 - Nominating committee actively recruiting new board members.
 - Patrick Thomas
 - Recruitment progress on track for 12/29 compliance deadline with HRSA

Food Insecurity Response

- Increased food insecurity observed due to federal government shutdown and snap benefit changes.
- Health center responded by piloting emergency food distribution at Rockwood and Burn Hill Health Centers
- Initial goal: Shelf-stable, nutritious food for 10-20 families per site.
- Foods include apples, oranges, rice, noodles, beans, lentils, tortillas and canned vegetables.
- Led by Strategy & Policy Director Adrian Daniels and community health worker supervisors Juliet and Adriana.
- Discussion on leveraging Medicaid waivers and “food as medicine” approaches for

	future resilience.			
Board Discussion <i>(Closed Executive Session)</i> Tamia Deary, CHCB Chair	Tamia removed the closed executive session item due to topics not being on the approved list.	Motion to enter executive Session - First: Second: Yays: Nays: Abstain: Decision:		
Meeting Adjourns	7:41 PM			

Signed: _____ Date: _____

Susana Mendoza, Secretary

Signed: _____ Date: _____

Tamia Deary, Board Chair

Scribe: // Email: //Gina.Hale, Gina.Hale@multco.us